

Services

The following forms will allow us to set-up your account and establish any preferences you may have for reporting and billing. To help us serve you better and complete projects quickly, please fill in all applicable information. Please call us if you have any questions.

Hours of Operation	
Monday to Friday	8:00 a.m. to 5:00 p.m.
Saturday & Sunday	Closed *
<u>Laboratory is closed for these holidays: *</u> <ul style="list-style-type: none">• New Years Day (January)• Presidents Day (February)• Memorial Day (May)• Independence Day (July)• Labor Day (September)• Thanksgiving (November)• Christmas Day (December)	
<i>* Please call us if you have a special need or require RUSH processing on weekends or on holidays.</i>	

Billing Options
All accounts must be opened with one of the following options:
<input type="checkbox"/> Pre-payment Option – 10.0% discount is taken off each sample.
<input type="checkbox"/> Retainer Option – For multiple/large projects, you can submit a retainer to be applied to all invoices created. All unused funds will be refunded after 3 months of inactivity. 10.0% discount is applied to each sample.
<input type="checkbox"/> Credit Card Option – 5.0% discount is taken off each sample.

Report Delivery
To provide our clients with the quickest results possible, our default report delivery is by email. Mailed copies can be obtained upon request. Our email will include: <ul style="list-style-type: none">✓ Final Report Cover✓ Analytical Report(s)✓ Scanned Chain-of-Custody✓ Invoice
<i>All emails are sent in Acrobat® PDF format. Please indicate if you require your report via:</i>
EMAIL (default) <input type="checkbox"/> Mail <input type="checkbox"/> Call when results are completed
<input type="checkbox"/> Fax

Sample / Report Contact
Contact name _____
Mailing address _____ _____ _____
Phone _____
Fax _____
E-mail _____

How did you hear about us? _____

Services

Natural Link **MOLD LAB**

4900 Mill Street
Suite 3
Reno, NV 89502

The following forms outline the variety of services we provide to our clients. If you have any questions, please feel free to call us. Please enclose any required forms with your first project, mail to our address, or fax completed forms to: Attention Laboratory @ (775) 356-6639

Hours of Operation

Monday to Friday 8:00 a.m. to 5:00 p.m.

Saturday & Sunday Closed *

Laboratory is closed for these holidays: *

- New Years Day (January)
- Presidents Day (February)
- Memorial Day (May)
- Independence Day (July)
- Labor Day (September)
- Thanksgiving (November)
- Christmas Day (December)

** Please call us if you have a special need or require RUSH processing on weekends or on holidays.*

Report Delivery

We provide our clients with both detailed analysis reports and summary tables for easy sample comparison on most sample types.

To provide our clients with the quickest results possible, our default report delivery is by email. Mailed copies can be obtained upon request. Our email will include:

- ✓ Final Report Cover
- ✓ Analytical Report(s) & Tables
- ✓ Scanned Chain-of-Custody
- ✓ Invoice

All emails are sent in Acrobat® PDF format.

If you want copies of your reports, faxed or mailed, please check the appropriate box on the Client Information Form page.

Media and Supplies

Natural Link MOLD LAB, Inc. provides sampling media and supplies to clients with no charge for samples returned to Natural Link MOLD LAB, Inc. for analysis.

Culturable Sampling Media (Agar Plates)

- Malt Extract or Potato Dextrose – for ID of a broad range of fungi
- DG18 – for ID of *Aspergillus* and other dry-tolerant fungi
- Cellulose – for ID of *Stachybotrys* and other cellulolytic fungi
- TSA or R2A – for growth of bacteria
- MacConkey – for growth of Gram negative bacteria (*E.coli*)

Non-Agar Sampling Supplies

- Zefon Air-O-Cell® Cassettes – for non-culturable air sampling of bioaerosols, including RUSH airborne mold samples
- MCE Dust Filter Cassettes, 0.45 µm – for collection of settled dust for culture
- Culture Swabs – for direct exam, culture, or *E.coli* identification

For clients interested in trying alternate forms of sampling, please contact us to discuss use of one of our sampling packages. Sampling packages provide our clients with the ability to try out new methods of sampling without immediately investing in expensive equipment.

Air Sampling Package # 1 – Zefon Mini-Pump

- Zefon 15.0 Lpm air sampling pump
- Battery pack for flexible sampling
- Zefon Air-O-Cell® cassettes

Air Sampling Package # 2 – High Flow Pump

- High flow air sampling pump for both culturable air sampling and dust collection
- Agar Media and/or Dust Cassettes

Surface Sampling Package #3

- Swabs, sampling tape, glass slides, sample submission bags, sampling tubes, pipettes, and other supplies for sampling surface fungi

Analytical Services Pricing

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Fungal & Non-Fungal Microscopic Exam		Standard	48-Hour	24-Hour
Bioaerosol, non-culturable (spore-trap)		\$50	\$75	\$100
with non-fungal microscopic exam		\$75	\$112 ⁵⁰	\$150
Tape, swab, bulk (misc.), qualitative		\$30	\$45	\$60
Tape, quantitative		\$50	\$75	\$100
with non-fungal microscopic exam		\$75	\$112 ⁵⁰	\$150
Macrofungus ID		\$30	\$45	\$60

Fungal Culture		One Medium	Two Media	Three Media
Bioaerosol or contact plate	genus ID	\$30	\$50	\$65
	with <i>Aspergillus</i> species ID	\$40	\$60	\$75
	with <i>Aspergillus</i> & <i>Penicillium</i> species ID	\$80	\$100	\$115
	with dominant single species ID	\$70	\$90	\$105
	with complete species ID	\$125	\$145	\$160
Dust, swab, bulk (water, soil, other misc.)	genus ID			\$60
	with <i>Aspergillus</i> species ID			\$70
	with <i>Aspergillus</i> & <i>Penicillium</i> species ID			\$115
	with dominant single species ID			\$100
	with complete species ID			\$155
<i>Cryptococcus</i> ID		\$75		
<i>Cryptococcus</i> & <i>Histoplasma</i> ID		\$100		
Species Isolate		\$60		

Bacterial Culture		One Medium	Two Media	Three Media
Bioaerosol or contact plate	total plate count	\$30	\$50	\$65
	total plate count with gram stain ID	\$50	\$70	\$85
	total plate count with dominant single species ID	\$110	\$130	\$145
Dust, swab, bulk (water, soil, other misc.)	total plate count			\$60
	total plate count with gram stain ID			\$80
	total plate count with dominant single species ID			\$140
<i>E. coli</i> (coliforms) ID	MUG test	\$30		
Thermophilic Actinomycetes		\$30		
<i>Pseudomonas</i> ID		\$30		
<i>Legionella</i> ID		\$150		
Species Isolate		\$80		

Analytical Services Pricing

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Detailed Microbial Assessment

Fungi	Media	Temperature	Organism	\$225
	MEA	25 ° C	Environmental fungi	
	DG18	25 ° C	Xerophilic fungi	
	CEL	25 ° C	Cellulolytic fungi	
	MEA	37 ° C	Thermophilic fungi	
Bacteria	Media	Temperature	Organism	
	R2A	25 ° C	Environmental bacteria	
	TSA	45 ° C	Thermophilic Actinomycetes	
	MAC	37 ° C	Coliforms	
	CNA	25 ° C	Gram-positive (+) bacteria	
	MAC	25 ° C	Gram-negative (-) bacteria	
	PIA	25 ° C	<i>Pseudomonas</i> bacteria	

Supplies

All supplies are included in the listed pricing and will be replaced as consumed.

Pump Rentals	Daily Rate	Weekly Rate
Fixed high-flow sampling pump (fixed at 15 LPM)	\$50	\$200
Variable high-flow sampling pump (2-30 LPM)	\$75	\$300

Consulting, Training, and Additional Services

Other consulting, training, and laboratory services are available. Please call for more information.

Fungi	Recovery Medium
Environmental fungi, wide diversity	Malt Extract Agar (MEA) Potato Dextrose Agar (PDA) Rose Bengal Agar (RBA)
Xerophilic (dry tolerant) fungi (<i>Aspergillus</i> , <i>Wallemia</i>)	Dichloran Glycerol Agar (DG18)
Cellulolytic fungi (<i>Stachybotrys</i> , <i>Chaetomium</i> , <i>Alternaria</i>)	Cellulose Agar (CEL) Corn Meal Agar (CMA)
Thermophilic fungi (<i>Aspergillus fumigatus</i>)	MEA @ 37°C

Bacteria	Recovery Medium
Environmental bacteria, wide diversity	Tryptic Soy Agar (TSA) R2A Agar (R2A)
Heterotrophic bacteria in water	R2A Agar (R2A)
Thermophilic Actinomycetes	TSA @ 45°C
Gram-positive bacteria (+)	Columbia CNA Agar (CNA)
Gram-negative bacteria (-)	MacConkey Agar (MAC)
Coliforms (<i>E. coli</i>)	MAC @ 37°C
<i>Pseudomonas</i> species	<i>Pseudomonas</i> Isolation Agar (PIA)
<i>Legionella</i> species	Buffered Charcoal Yeast Extract Agar (BCYE)

Volume and project pricing discounts available.
Call for details and to discuss your needs.
5% DISCOUNT FOR CREDIT-CARD PAYMENTS!
10% DISCOUNT FOR CHECK PRE-PAYMENTS!